



Job Description: Mate

Location: Key Largo, FL

Status: Hourly (Non-exempt)

- This position may be Full-Time or Part-Time subject to the needs of the location

Summary:

We're a group of brands, retail stores and websites serving scuba divers, snorkelers, freedivers, spearos, swimmers, beach bums, paddlers, boaters and other water sport enthusiasts. Our goal is to provide an awesome customer experience (ACE) along our values of safety, performance and fun (SPF). To reach this goal, we want to create an environment that fosters an awesome staff experience. Your role in the Company is to contribute to ACE and SPF while achieving goals and objectives assigned to you.

The Mate is responsible for assisting the boat captain with the safe navigation and operation of the company boats and offshore scuba and snorkel dive trips.

Duties / Essential Functions:

- Ensure crew and passengers adhere to safety standards
- Assists in preparing boat prior to each trip and cleaning the boat following each trip
- Assists the captain in completing the required company boating checklists for each trip
- Navigate the boat safely to and from dive destinations.
- Perform minor maintenance on boats' electrical, plumbing, and engine systems
- Maintain a professional, orderly, and safe operation on and off the boat.
- Provide a high level of customer service in the completion of all job duties
- Follow company guidelines for workplace uniforms and personal appearance both on and off the boat
- Adhere to all company policies, procedures and practices
- Other tasks as assigned by the store manager, boat captain or designee

Qualifications:

- Minimum one (1) year prior experience as a Mate
- Actively certified as a Dive Master or higher rating, required
- Currently certified in First Aid & CPR
- Completion of the Florida Boating Safety Course
- Knowledge and experience in both local boating and local diving
- Knowledge of tide, wind, and wave conditions
- Familiarity with single and twin screw vessels
- Familiarity with outboard and diesel engines
- Must be in good standing; must have established safety record.
- Must be eligible for required insurance or presently insured & renewed.
- Excellent verbal and written communication skills.
- Excellent interpersonal skills. Must be willing and able to work in a collaborative setting with a diverse group of internal and external customers.
- Must be able to work a flexible schedule as dictated by business needs.
- Must be an active member of the Keys Consortium

Physical Requirements:

- Must be able to work in various physical environments & conditions, including in stores, docks, on boats, in the ocean, etc.
- Ability to maintain control of a group on the boat, up to max capacity
- Ability to load and unload scuba tanks and equipment repeatedly over a long period of time
- Ability to bend and squat
- Ability to lift/carry 40+ pounds on a regular basis
- Ability to read, write, count and do basic arithmetic

For more information, please contact:
Mike Atwell
General Manager, Ocean Divers
305-451-1113 | matwell@diversdirect.com
www.DiversDirect.com